THE HELPER	THE ACHIEVER	THE INDIVIDUAL	THE OBSERVER	THE GUARDIAN	THE ENTHUSIAST	THE CHALLENGER
2	3	4	5	6		8
Open-armed 2's are warm, kind- hearted and compassionate, with an extraordinary sense of how other people feel Often put others' needs before their own – any time, day or night Help to bring out the best in others and are proud of this ability, but they do expect acknowledgment for their acts of kindness Often referred to as the 'power behind the throne'	Efficient, high-performing, enthusiastic 3's shine in the workplace and are good problem-solvers who get things done Charismatic leaders who are very concerned about appearances Ambitious in life and work – approach both as a series of goals to be achieved Though optimistic and flexible, their insecurity of feeling worthless drives competitive drive often lacks – or ignores – a human element	Authentic and passionate, 4's find meaning through self-expression, creative expression and deep connection Prone to boredom of ordinary routines, 4's embrace feelings of sadness and longing for what they believe they are missing in life or what others have Feel things very deeply and often turn to their feelings to tell them who they are Dramatic situations often ensue, because 4's see themselves as 'special' and 'misunderstood' – and want you to feel it, too	<ul> <li>Hunters, gatherers and keepers of information, able to readily access knowledgeable input to any situation</li> <li>Intelligent and curious, 5's seek to understand how things work and fit together, and do it from the sidelines to avoid having direct contact with the 'messiness' of life</li> <li>Keen experts in areas that highly interest them, they seek to know even the minutest details</li> <li>5's thrive on privacy and 'alone time,' living in a world of ideas which become a substitute for lived experience.</li> </ul>	<ul> <li>Hard-working and responsible, 6's are very loyal and trustworthy allies once they believe in a cause</li> <li>Believe the world is not a safe place, and that everyone is out for themselves, so they must have utmost confidence in a situation before making a decision</li> <li>6's are natural strategic thinkers and good problem-solvers because they scrutinize over both positive and negative potential outcomes</li> <li>Pay close attention to the facts because they rely on them to make decisions, but clear thinking is often blocked by the voices of 'should,' worry and doubt</li> </ul>	7's see the big picture vision and are able to plan the grand scheme to get there Their love of multiple options allows them to pursue many paths simultaneously, but this means they often appear scattered and unfocused, not following through to the end Witty and inspiring extraverts, 7's are fast, flexible and spontaneous, the jack-of-all- trades, master of none However, they avoid experiencing difficult feelings that might overwhelm them, so they focus on future plans and diversions	Straightforward, take-charge types that are ruled by gut instincts, with a focus on power and control Self-sufficient and not afraid of taking the heat or big responsibility, they have a keen ability to run the show Prone to take immediate action without pausing to think about long-term consequences or how it will affect the needs and feelings of others Can be excellent, bold leaders – have their 'people' and love them hard
LEADER MOTTO	LEADER MOTTO	LEADER MOTTO	LEADER MOTTO	LEADER MOTTO	LEADER MOTTO	LEADER MOTTO
"Hi! How can I help you today?"	"Let's gooooooeye on the prize, baby!"	"I need to feel free to express myself	"Let me think about this″	"I'm feeling pressured!"	"Well, the good news is"	<i>"I'm angry and you need to hear about it"</i>
1				"I'm feeling pressured!" STRENGTHS		
you today?"	on the prize, baby!"	express myself	about this″		news is"	need to hear about it"
<ul> <li>you today?"</li> <li>STRENGTHS</li> <li>Develops excellent relationships</li> <li>Empathetic</li> <li>Supportive and generous</li> <li>Optimistic</li> <li>Likeable</li> <li>Responsible, hard- working</li> <li>Insight into others' needs</li> </ul>	on the prize, baby!" STRENGTHS Success-oriented High energy Reads an audience well Overcomes problems Optimistic Entrepreneurial Confident	express myself STRENGTHS • Seeks meaning through interpersonal connection • Inspiring • Creative • Introspective • Expressive • Intuitive • Compassionate	about this" STRENGTHS Analytical Insightful Objective Systematic Thorough planning Excellent in crises Persistent	STRENGTHS <ul> <li>Loyal to company and employees</li> <li>Courageous</li> <li>Alert</li> <li>Compassionate</li> <li>Reliable, responsible</li> <li>Well-prepared</li> <li>Practical problem solver</li> <li>Collaborative</li> <li>Strategic</li> <li>Sharp intellect</li> </ul>	news is" STRENGTHS Imaginative and creative Enthusiastic Curious Engaging Multitasking Upbeat Quick thinker	<ul> <li>need to hear about it"</li> <li>STRENGTHS</li> <li>Direct, self-confident and authoritative</li> <li>Grounded realism</li> <li>Highly strategic, overcomes obstacles, moves projects forward</li> <li>Strong</li> <li>Energetic and enthusiastic</li> <li>Generous</li> <li>Protective of others</li> <li>Supports others' success</li> </ul>

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Sources: Wendy Appel, InsideOut Enneagram The Game-Changing Guide for Leaders Michael Goldbert, The 9 Ways of Working, and Ginger Lapid-Bogda, Bringing Out the Best in Yourself at Work

## THE CHALLENGER



## THE **MEDIATOR**

THE

PERFECTIONIST



Easy-going 9's make Honorable, ethical 1's believe harmonizing a main focus there is a 'right way' to do things through gaining consensus and and wish to live in a utopian accommodating others world Naturals at going with the flow, They are detail-oriented and they seek to put others at ease meticulous - in work and in life with their warm heart and calm making sure things are just right style no matter how much time or effort it takes Home bodies who like to maintain their comfortable habits They play by the rules, and get and routines angry and resentful when others don't - and that justice should be Suppress own feelings and served instincts – often too easily – in order to stay peaceful and avoid Their 'inner critic' causes them to conflict set very high standards for themselves (and others), so they Over time, though, repressed are often seen as rigid, fussy and feelings of being overlooked and critical nitpickers under-cherished can build up and 'explode' EADER MOTTO **LEADER MOTTO LEADER MOTTO** "I can't see the "I'm sure we can find m angry and you problem with my rosea reasonable, sensible d to hear about it" colored glasses on" solution" **STRENGTHS** STRENGTHS STRENGTHS Diplomatic rect, self-confident and • Leads by example Assimilates big picture Strives for quality through attention to Pursues perfection Organized operational details Consistent Easygoing vercomes obstacles, oves projects forward • Consistent Perceptive Inclusive and collaborative • Ethical nergetic and enthusiastic Develops lasting Honest • relationships Patient otective of others upports others' success • Supportive of others nampions for a cause **BLIND SPOTS BLIND SPOTS BLIND SPOTS**  Reactive Ambivalent ontrolling, demanding • Indecisive, uncertain Rigid Nitpicky Unassertive Conflict-avoidant Overly critical Defensive when criticized Avoids conflict

Detail focused

Controlling

Opinionated

• Seething anger

Unaware of own anger

- ah expectations of self Low energy
  - Lazy
  - Forgets priorities Procrastinates
  - Passive-aggressive when pushed
  - Stubborn
  - "Hidden" anger
- ngry outbursts

## **OVERVIEW OF THE ENNEAGRAM TYPES**

OVERVIEW OF THE ENNEAGRAM TYPES											
Туре	"I Am"	<b>Motivation/Focus</b>	Avoids	Team Style	Stressors	Light	Shadow				
2 THE HELPER	HELPFUL & GIVING	To feel worthy of being loved, needed and appreciated, relationships, seeking approval, wanting to help and please	Personal feelings, needs and desires Rejection, feeling unworthy or unwanted	Builds strong personal relationships Complies in order to earn approval Encourage other's contributions	Being taken for granted Feeling unappreciated Not being heard	Caring Empathetic Generous Open-hearted Supportive	Naïve Seductive flatterers Co-dependent Quid pro quo Martyr-like				
3 THE ACHIEVER	EFFECTIVE & EFFICIENT	To be admired, recognized, and therefore feel valuable Accomplishing goals, success, performing, seeking admiration	Failure Feeling worthless	Focuses on reaching the end goal and bottom line Asserts self to get attention Seek group approval early	Being put in a position of likely failure; not looking good professionally; not receiving credit for their work	Driven Focused Go-getters Goal-oriented Excellent mentors	Workaholics Impatient Competitive Soul-less Manipulative Vain				
4 THE INDIVIDUAL	SPECIAL & SENSITIVE	To feel special and unique, to find themselves, longing for what could be, what is missing, past hurts	Feeling insignificant, without personal identity	Express themselves openly through creative input; withdraws to get attention; focus on own internal feelings	Being ignored or slighted; being asked to do something contrary to his or her values; an event that elicits his or her envy	Sensitive, profound Idealistic Authentic / original Refined Equanimity	Envious Moody Withdrawn Spiteful Uncooperative Arrogant				
5 THE OBSERVER	WISE & UNDERSTANDING	To be the expert and competent; problem solving, figuring things out, ideas, being self-sufficient	Not knowing; having needs and feeling incapable; wild emotions	Shows intelligence, gathers inside information, builds mental models, withdraws to get security	Breaking confidences; being surprised; dishonesty; out-of- control situations; overwhelming tasks	Scholarly Insightful Perceptive Analytical Objective Self-reliant	Greedy Stingy with resources + time Dull Isolated Loners				
6 THE GUARDIAN	FAITHFUL & TRUSTWORTHY	Security and predictability; what could go wrong, what if?, preparing, planning, needing to <i>know</i>	Being without support and guidance; being told "because I say so"	Puts up a good fight for the other side of the coin; complies to earn security; acts as troubleshooter	Pressure; lack of genuineness; lack of commitment; abusive authority	Loyal Courageous Alert Compassionate Reliable Well-prepared	Suspicious Pessimistic Doubtful Feel oppressed Testy Suspicious				
7 THE ENTHUSIAST	HAPPY & FRIENDLY	To have freedom, options, to be stimulated and feel satisfied; possibilities; future plans; diversions, multiple options	Feeling trapped, stuck in emotional pain, being deprived	Strives for the optimal through adventure and novel ideas; asserts to demand security; contributes ideas about larger vision	Boring and mundane tasks; feeling dismissed or not taken seriously; unjust criticism	Optimistic Inspirational Spontaneous Visionary Fun-loving	Self-absorbed Shallow Restless Scattered Irresponsible Uncommitted				
8 THE CHALLENGER	POWERFUL & ABLE	To be in control and to be powerful; wanting justice; blame; righting a wrong; standing up for the underdog	Feeling week and vulnerable	Influences through exerting their power; asserts self to gain autonomy; often part of the conflict	Injustice; not dealing directly with the issues; not taking responsibility for own behavior; being blindsided; lack of truthfulness	Enthusiastic High-energy Generous Strong Grounded realism Champions for a cause	Excessive Angry Domineering Confronting Bullies				
9 THE MEDIATOR	SETTLED & CALM	To be comfortable and peaceful; stability; fantasy; fitting in; avoiding conflict; accommodating others	Conflict and loss of connection/love; competition; deadlines	Harmonizer who brings peace and unity to the team; withdraws to get autonomy; difficulty focusing if progress is slow; uncomfortable in conflict – want a way out	Disruption of peace and harmony; being told what to do; feeling ignored; rudeness in others; overt hostility; being confronted	Balanced Accepting Harmonious Sympathetic Reliable Warm	Stubborn Ambivalent Indecisive Conflict-avoidant Lazy Passive-aggressive				
1 THE PERFECT- IONIST	RIGHT & GOOD	To be perfect and right, seeking perfection in others and the world; creating structure and organization	Anger; feeling bad, wrong or imperfect; "good enough"	Sets good examples, duty- bound, ethical	Being criticized; another's lack of follow-through; another's non- collaborative changes to a plan; feeling deceived	Honest Ethical Principled Responsible Idealistic Disciplined	Resentful Rigid Righteous Easily offended Judgmental Overly critical				

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